TERMS OF REFERENCE (02 October 2023)

Procurement of Systems Integration Services for the NEA Digital Dashboard Command Center (DDCC) Pilot Phase

Promoting good governance, competency and transparency to achieve a fully electrified Philippines in 2028. This being the vision of NEA, and given the rapidly evolving technologies globally today, the foundation of "good governance, competent and transparent NEA" must be full-scale digitalization, starting with a NEA **Digital Dashboard Command Center (DDCC)**.

The NEA DDCC shall serve as the central point of monitoring and coordinating the various aspects of the ECs' operational, financial, institutional, electrification, and technical performance as well as major power outages and other alerts through a dashboard created specifically for that purpose. The platform will collect relevant information from existing EC Supervisory Control and Data Acquisition (SCADA) Systems, EC Geographical Information Systems (GIS) Maps/Data, NEA BIT (Business Information Technology), NEA enhanced Integrated Computerized Planning Model (eICPM), other NEA Departmental Systems (databases/files), EC NEA BIT Data Entry Forms (DETs), and EC computerized financial/other systems, external GIS Maps/Data, and external Environmental Data. The collected information will be shown as insights or data analytics, presented in a simple, straight-forward manner that will enable the users to immediately manage incidents and provide situational awareness across the 121 ECs.

The Project is envisioned to enable NEA to

- 1. Provide an overview of the current power situation and the affected stakeholders, allowing NEA and the ECs to respond quickly and efficiently.
- 2. Monitor the health and performance of overall EC operations such as revenues, expenses, profits, and cash flows.
- 3. Monitor and manage the progress of the ECs' energization plans in their respective franchise areas, among others.

A. OBJECTIVES

- 1. To provide NEA management with a tool for making timely, data-driven decisions by presenting key financial, operational and other information on ECs in a visually appealing and effective manner.
- To provide updated information on EC performance covering Financial, Technical, Operational, Institutional and Electrification/Projects sourced from EC SCADA systems (where available), the NEA BIT system and internal NEA departmental systems.
- 3. To serve as a digital, central hub for monitoring the after-effects on the electricity distribution system of the ECs in times of natural and man-made disasters and calamities and taking timely and appropriate actions to mitigate these effects.
- 4. To integrate multiple data sources into a single platform, allowing NEA management to access critical information quickly and efficiently and to provide an overview of the organization's key performance indicators (KPIs), which can be used to measure progress towards strategic goals with drill down capability to the EC level.

B. APPROVED BUDGET FOR THE CONTRACT

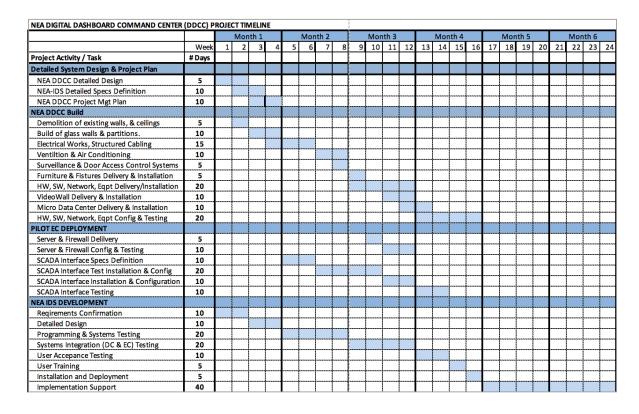
The approved budget for the Contract (ABC) is **P 20 Million**, inclusive of all applicable taxes, and will be sourced from the NEA 2023 Corporate Operating Budget (COB).

As per the Approved 2023 Annual Procurement Plan, and DICT-approved Information Systems Strategic Plan (ISSP 2023-2025) of the agency, the NEA aims to establish the base infrastructure and system for the DDCC pilot phase.

Itemized/detailed costing/breakdown of the cost components of the project proposal must be submitted/included in the financial bid proposal.

C. TERMS/PROJECT DURATION

Six (6) months duration of the Contract which will commence within seven (7) calendar days upon issuance of the Notice to Proceed (NTP). The timelines and milestones are depicted in the GANTT Chart below:



The activities and corresponding timelines can be subjected to acceleration by the winning bidder but delays shall be subject to liquidated damages as outlined in Section S.

D. QUALIFICATIONS OF BIDDER

The Bidder must have a minimum of five (5) years proven experience as a systems integrator that has completed projects covering the supply, delivery, installation and maintenance of software, computer hardware, and services.

Must have a physical office located in the Philippines operating for more than five (5) years supporting similar IT-based projects.

E. DEFINITIONS

- 1. **Client**: NEA is the primary client.
- 2. **IT Systems Integrator**: Is a company that brings various computer hardware, software programs, equipment and network infrastructure for component subsystems from multiple suppliers together into a whole integrated system, ensuring that those subsystems are able to interface and work together to deliver specified system features and functions.

F. SCOPE OF WORK

- 1. Supply, delivery, installation, configuration and systems integration of required computer resources, networking hardware and software as well as infrastructure and other equipment required for the pilot phase of the NEA DDCC is on a **full, turnkey** basis to ensure synchronization and seamless compatibility of project components. This pilot phase of the NEA DDCC Project shall cover extraction of EC performance data from the NEA BIT system; and operational data from the SCADA system of two (2) ECs, the Benguet Electric Cooperative, Inc. (BENECO) and the Cebu III Electric Cooperative, Inc. (CEBECO III). Hardware required provisions are indicated in Section(s) 14, 15, 16 (EC Side) for BENECO, while CEBECO III will be provided the required equipment for data integration currently available at NEA head office. In addition, the winning vendor must be flexible to engage with other data extraction demands of the DDCC, such as, but not limited to, the Warehouse Inventory Management Systems of ECs/Regional Procurement Hubs.
- Provision of the NEA Integrated Dashboard (Software) Solution (Pilot Phase) from requirements confirmation, system design, development, and integration to implementation, maintenance and support. The functional requirements of the NEA Integrated Dashboard (Software) Solution (Pilot Phase) are outlined in Section G. 23.
- 3. The NEA Integrated Dashboard (Software) Solution shall encompass the following:
 - a. Collection of EC Performance Data and Key Performance Indicators (KPIs) from NEA and EC information systems and data sources covering the following areas: Financial, Technical, Institutional, Operational, Electrification/Projects as depicted in (but not limited to) Section U. Exhibit A Proposed Dashboard Contents)
 - b. Consolidation, Summarization and Analytical Processing of EC Performance Data.
 - c. Graphic, GIS-based and numerical presentation of summary EC performance data, with data drill down to individual EC data level.
 - d. Provision of an EC Performance Management database for recording and reporting of summary periodic historical data.
 - e. Provision of GIS maps (but not limited to) needed for integration
 - Map of Electrification Status
 - Power Situation/Status of Restoration during Typhoons
 - Map showing EC Parameters. Ex: System Loss
 - Map of Renewable Energy Potential
 - EC Critical Assets/Facilities
 - Others

- 4. Establishment of network-hardware and software for connection to and interfacing with NEA and EC computer/SCADA systems for collection of EC performance data needed for the NEA Integrated Dashboard Solution. Provision of Virtual Private Network (VPN) connectivity from the NEA Command Center to the EC, utilizing existing NEA and EC ISP services.
- 5. Civil Works, Electrical Works, Ventilation, Fire Suppression and Air Conditioning (HVAC) (Refer to Section V, Exhibit B for DDCC Room Layout)
 - a. Civil works inclusive of demolition of existing walls and ceilings, as well as build of glass and drywall doors and partitions.
 - b. Electrical works for all components in the Command Center.
 - c. Ventilation and air conditioning for the Command Center.
 - d. Mobilization, demobilization and power interruption.
 - e. Testing and commissioning.
 - f. Securing applicable civil work permits.
- 6. Structured Cabling, Video Wall, Workstations, Surveillance and Door Access.
 - a. CAT6 UTP Cable from data cabinet to respective end terminals/ nodes.
 - b. 42U data cabinet with vertical POU.
 - c. Required patch panel and horizontal cable manager.
 - d. Videowall System.
 - e. CCTV System.
 - f. Door Access Control System.
 - g. Workstations.
- 7. Systems Integration, Project Management, and Implementation Support Services for the NEA DDCC.

G. MINIMUM HARDWARE, SOFTWARE, NETWORK EQUIPMENT & OTHER REQUIREMENTS

Based on project evaluation, below are the minimum required specifications to build the DDCC. Since the bidder is providing a complete solution, the quantity and hardware capacity will depend on each solution/application offer. During the acceptance testing, the overall performance of the system and each of its applications will be assessed in terms of meeting reasonable processing turnaround and system response time.

Item No.	Technical Specification	Minimum Requirement	QTY
1.	COMMAND CENT	ER Micro Data Center	1 Lot
1.1.	Cooling Specificat	tion	
1.1.1.	Cooling capacity	900 W~3500W	
1.1.2.	Noise Level	Indoor 68dBA/Outdoor 55dBA	
1.1.3.	Net Weight (Base unit)	410kgs (w/ packing) & 360kgs (w/o packing)	
1.1.4.	Rack Mount Cooling Unit	50	
1.1.5.	System Capacity	3 kW @ 45°C Ambient	
1.1.6.	Refrigerant	R410A	
1.1.7.	Outdoor Unit for Air conditioner	Split	

110	Cooling at Lineit	Vee (hy field LIDC)	
1.1.0.	Cooling Unit	Yes (by field UPS)	
	supported by		
	UPS	_	
1.1.9.	Emergency Fan	Two, one at bottom front and one at top	
		rear	
1.2.	COMMAND CENT	ER Micro Data Center – Monitoring	
1.2.1.	Monitored	UPS, Cooling, NetBotz, Energy Meter	
	Subsystems.		
1.2.2.			
	Humidity Sensor		
1.2.3.	Temperature		
	Sensor		
1.2.4.		Spot fluid detection	
	Detection		
1.3.		ER Micro Data Center – Power	
1.3.1.		3 kW	
4.0.0	capacity	50 A Single Dhase 200/200/240)/	
1.3.2.	System Input	50 A, Single Phase 220/230/240 V	
	Requirement		
1.3.3.		Compatible with 50 Hz and 60 Hz	
	Frequency		
1.3.4.		Rack Mounted, 0U	
	power panel		
1.3.5.		Compatible with all 32A single phase rPDU	
	Distribution Units		
	(PDU)		
1.4.		ER Micro Data Center – Rack	
1.4.1.	Cabinet	2180×800×1200 (mm) Includes top of	
	Dimension	emergency fan cooling unit	
	(H×W×D)		
1.4.2.	Usable RU space	34 RU	
1.4.3.	Built in cable	Expandable high density half height	
	manager Front		
1.4.4.	Built in cable	Full height single line	
	manager Rear		
1.4.5.		9.5 m ²	
	space)		
1.4.6.	Color	Black	
1.4.7	HMI Display	7" Touch Panel LCD	1
	Panel		
1.4.8.		English	1
	Languages		
1.4.9.	0 0	Front & Rear LED light with door switch	1
	Lighting		
1.4.10	System	150 lux/ 1M	1
	Luminance		
1.5.		ER Micro Data Center - Security	
1.5.1.	Door Status		2 units
1.5.1.	Sensor		
1.5.2.		Keved Swing Handla standard / antional	1
1.3.2.		Keyed Swing Handle standard / optional HID/MiFARE card access lock	
16	System		
1.6.		ER Micro Data Center - Standards	
1.6.1.	Safety Standards	IEC60950-1 Ed 2.2 2013-05, IEC62368-1	

	J. I.Z.	Suppression	Chemical Reaction inhibiting flame free radicals on a molecular level from	
	3.1.2.	Technology Method of Fire		
0.	3.1.1.	Fire Suppression	Condensed Aerosol	
3.	1	Extinguishing Ger		
3.			ER Rack Fire Suppression –	1 Lot
2	26.	Storage altitude	015240 m	
2.:	25.	Storage Relative Humidity	595 %	
		storage		
Ζ.,	24 .	temperature for	-2505 6	
	23. 24.	Operating altitude Ambient air	-2565 °C	
	22. 23.	Relative humidity	010000 ft	
0	22	temperature for operation	595 %	
2.	21.	Ambient air	-545 °C	
2.	20.	Standards	EN 55022 class A, FCC part 15 class A	1
2.	19.	Product certifications	cUL listed, CE, UL listed	
2.	18.	Power cable length	2.44 m	
2.	17.	Protection type	Without circuit breaker	
2.	16.	Number of power socket outlets	8 IEC 60320 C13 10 A 2P + E 1 IEC 60320 C19 16 A 2P + E	
	15.	Load capacity	3700 VA	
	14.	Input current limits	20 A	
	13.	Max line current	20 A	
		voltage		
	12.	Permissible	207253 V	
	11.	frequency [In] rated current	20 A	
	9. 10.	Network	50/60 Hz	
2.		Mounting mode Mounting position	Horizontal	
2.		preference	Rack-mounted	
2.		Mounting	No preference	
2.		Mounting location	Front	
2.		Depth Product weight	3.74 kg	
2.		Width	43.2 cm 23.6 cm	
2.		Height	4.4 cm	
2.		Colour	Black	
2.	4		ER Automatic Transfer Switch	2 Units
			EN 61000-3-11 EN 61000-3-12	
	1.0.2.	EINC Standards	EN 55024, CISPR 24	
	160	EMC Standards	Information technology equipment – Safety EN 55032, CISPR 32	
			2018: Information technology equipment – Safety	

		interacting with Oxygen without reducing	
		oxygen levels	
3.1.3.	Activation Method	Electrical, Thermal	
3.1.4.	Weight (Gross)	1,370g (excluding bracket)	
3.1.5.	Mass of FPC	100 g	
	compound	-	
	Operational Discharge Time	5 - 10 seconds	
	Dimensions	84mm x 155 mm	
	Fire Class	EN 2: A, B, C, F - NFPA 10: A, B, C	
	Certifications	UL, NFPA, ISO	
3.2.	Protection Panel		
	Detection Mode	Linear Heat Detection or automatic smoke detectors	
	No. of Outputs	4	
	Overall size	188mm x 132mm x 47mm	
	Construction	1/2mm sheet steel	
	Finish	Epoxy powder coat	
3.2.6.	Colour	Light grey textured	
3.2.7.	Operating voltage	19 to 30 Volts DC	
	Standby current	18 milliamps	
3.2.9.	Maximum current	3 Amps	
3.2.10	Fault monitoring	Detection and actuator circuits (open circuit monitored only)	
3.2.11	Cable entries	20mm knockouts	
	Terminal capacity	2.52mm maximum	
3.3.	Heat Detection Ca		
3.3.1.	External Diameter	0.138 inch (3.5 mm)	
3.3.2.	Dielectric	500VDC	
	Withstand		
	Conductors	Tin plated copper coated steel	
	Electrical Rating	30VAC (42.4VDC) 10 A	
	Conductor Resistance	Min: 88.1 ohms per 1000m Max: 92.1 ohms max per 1000m	
3.3.6.	Conductor Extrusion	Temperature Sensitive Polymer	
3.3.7.	External Sheath	Color coded polymer / Lead & Cadmium free / UV resistant	
3.3.8.	Tensile Strength	1,700 min (N/mm2)	
3.3.9.	Capacitance	88pF/m	
3.3.10	Inductance	1060nH/m	
3.3.11	Impedance	110 ohms	
3.3.12	Min. Bend Radius	4.0 inch (100 mm)	
4.	COMMAND CENT	ER Video Wall Controller	1 Unit
4.1.	Functional Requirement	 Shall serve as the primary visual display of the Command Center. Must fit the existing design of the Monitoring Room of the Command Center; The workstations are the primary video 	

		 source; Other video source as a source of video input (cable tv, media player etc.) Mirroring Functionality for the television at the war room; Appropriate software for integrating/splitting the images
4.2.	System structure	Pure hardware FPGA architecture
4.3.	Start up	<15s
4.4.	Operating system	No CPU and operating system
4.5.	Board type	Pure hardware pluggable, hot- swappable structure
4.6.	Input type	VGA,DVI,HDMI,DP,CVBS,SDI,HDBaseT,IP -Video,Fiber
4.7.	Input channel	1080P up to 320 channel, 4K up to 160 channel
4.8.	Output type	VGA, DVI, HDMI, CVBS, SDI,HDBaseT,Fiber
4.9.	Output channel	1080P up to 320 channels, 4K up to 160 channels
4.10.	Display mode	Roaming, overlay, zoom in/out, multi- windowing, scene switch, PIP, full screen and combination screen
4.11.	Input resolution	Single channel 4K: dual link DVI/HDMI/DP
4.12.	Scene/Signal switching time	Millisecond-level switching
4.13.	Number of signal copy	More than the number of output ports
4.14.	Max input/ output resolution	Input : 3840*2160@60Hz Output : 3840*2160@30Hz
4.15.	Single-screen window	At least 8 windows on each two screens
4.16.	Hot-swappable	Support
4.17.	Power supply configuration	N+1 redundant power supply structure
4.18.	Signal preview	Support
4.19.	Control structure	Software /Hardware
4.20.	Maximum scenes	255
4.21.	Control method	RS232/Network/Touch screen/Keypad and compatible with third party control system
4.22.	Management mode	B/S, C/S, Mobile
4.23.	Matrix control	Supports digital /analog matrix linkage control
4.24.	Safety	Hardware structure, no virus interference
4.25.	MTBF	50000h
4.26.	Continuity	365 days, 7x24 hours operation
4.27.	Operating temperature	- 15~60°C

4.28.	Storage	-300 ~750 C	
	temperature		
4.29.	Operating humidity	10 to 90% without condensation	
4.30.	Storage humidity	5 ~95% without condensation	
5.	• •	ER Video Wall Monitor	8 Units
5.1.	Screen Size	55"	
5.2.	Panel Technology	IPS	
5.3.	Back Light Type	Direct	
5.4.	Aspect Ratio	16:09	
5.5.	Native Resolution	1,920 x 1,080 (FHD)	
5.6.	Refresh Rate	60Hz	
5.7.	Brightness(Typ., nit)	500	
5.8.	Contrast Ratio	1,000:1	
5.9.	Dynamic CR	500,000:1	
5.10.	Color Gamut	NTSC 72%	
5.11.	Viewing Angle(H x V)	178 x 178	
5.12.	Color Depth	10bit, 1.07Billion colors	
5.13.	Response Time	8 ms (G to G)	
5.14.	Surface Treatment(Haze)	28%	
5.15.	Life time	60,000Hrs (Typ.) / 50,000Hrs (Min.)	
5.16.	Operation Hours (Hours/Day)	24/7	
5.17.	Portrait / Landscape	Yes / Yes	
5.18.	Input	HDMI 2 (HDCP 2.2), DP (HDCP 2.2), DVI-D (HDCP 1.4), Audio In, RS-232C In, RJ45 (LAN), IR In, USB 2.0 Type A	
5.19.	Output	DP Out (Input : HDMI / DVI / DP), Audio Out, RS-232C Out, RJ45 (LAN)	
5.20.	Bezel Color	Black	
5.21.	Bezel Width	B2B : 1.74mm (Panel Bezel to Panel Bezel), 1.3mm(T/L), 0.44mm(B/R) A2A : 2.49mm (Active area to Active area), 1.75mm(T/L), 0.74mm(B/R)	
5.22.	Weight(Head)	18.8 Kg	
5.23.	Packed Weight	31.0 Kg (when individual pallet applied)	
5.24.	Monitor Dimension(W x H x D)	1,212.2 × 683.0 × 86.9 mm	
5.25.	Carton Dimensions(W x H x D) (Box outer size)	1,353 x 855 x 263 mm	
5.26.	Handle	Yes	
5.27.	VESA™ Standard Mount Interface	600 x 400	
5.28.	Internal Memory	8 GB	

5.29.	Sensor	(Temperature Sensor, BLU Sensor, Acceleration(Gyro) Sensor), Local Key Operation	
5.30.	Software Compatibility	webOS 4.1, Embedded CMS (Local Contents Scheduling, Group Manager), USB Plug & Play, Fail Over, Background Image (No Signal Image), Sync Mode (RS- 232C Sync, Local Network Sync), Video Tag (4), Play via URL, Rotation (Screen Rotation, External Input Rotation), Gapless Playback, Tile Mode Setting (Max. 15 × 15), Setting Data Cloning, SNMP, ISM Method, Auto Set ID, Status Mailing, Control Manager, 3rd Party Compatibility (Crestron Connected®2)), Power (Smart Energy Saving, PM Mode, Wake on LAN, Network Ready), HDMI-CEC3), SI Server Setting, webRTC, Pro:Idiom, W/B Setting by Grey Scale, Scan Inversion	
5.31.	Operation Temperature	0 °C to 40 °C	
5.32.	Operation Humidity	10% to 80%	
5.33.	Power Supply	AC 100-240V~, 50/60Hz	
5.34.	Power Type	Built-In Power	
5.35.	Тур	200 W	
5.36.	Max.	250 W	
5.37.	BTU (British Thermal Unit)	682 BTU/Hr(Typ.), 853 BTU/Hr(Max)	
5.38.	Smart Enegy Saving	105 W	
5.39.	DPM	0.5W	
5.40.	Power off	0.5 W	
5.41.	Safety	CB / NRTL	
5.42.	EMC	FCC Class "B" / CE / KC	
5.43.	ErP	Yes (Energy Star 8.0 (EU Only))	
5.44.	OSD	English, French, German, Spanish, Italian, Korean , Chinese(Simplified), Chinese(Original), Portuguese(Brazil), Swedish, Finnish, Norwegian, Danish, Japanese, Russian, Portugues(Europe), Dutch, Czech, Greek, Turkish, Arabic	
5.45.	ACCESSORY	Remote Controller(include battery 2ea), Power Cord, RS232C cable, Lan cable, DP cable, IR Receiver, Guide Bracket, Screws, Manual	
5.46.	IP Rating	IP5X tested	
5.47.	Videowall Bracket	 Push in Pop-out slim wall mount bracket 6 points micro adjustment function Material :2mm SPCC With safe lock system 	
6.	COMMAND CENTE	ER Workstation	5 Units

	6.1.	Functional Description CPU Specification	 Workstations shall serve as the primary source of the video wall. Workstation shall be capable of running the multiple dashboard solutions. Workstations shall be capable of display mirroring One workstation shall be allocated for videowall admin 	5 Units
	6.2.1.	Form Factor	Tower	
		Processor	Core i7-12700 12C 2.10G 65W	
	6.2.3.		T1000 4GB 4mDP GFX	
	6.2.4.	RAM	32GB (2x16GB) DDR5 4800 UDIMM NECC Mem	
	6.2.5.	Operating System	Win 11 Pro 64 DG106	
	6.2.6.	Adapter	Mini DP-to-HDMI	
	6.2.7.	Keyboard	USB	
	6.2.8.	Mouse	USB	
	6.2.9.	Storage	1TB PCIe 2280 TLC M.2 SSD	
	6.2.10	Warranty	3/3/3 Warranty	
	6.3.	Monitor Specificat	ions	5 Units
	6.3.1.	Display size	23.8"	
	6.3.2.	Display type	IPS	
	6.3.3.	Panel active area(inches)	20.75 x 11.67 in	
	6.3.4.	Panel active area(cms)	52.7 x 29.65 cm	
		Brightness	300 nits	
		Pixel Pitch	0.275 mm	
	6.3.7.	Input connector	1 VGA; 1 HDMI 1.4 (with HDCP support)	
7.		Desktop UPS		5 Units
	7.1.	Functional Description	 UPS shall provide power to the workstations in the event of power power for protection against power surges of ICT equipment. 	
	7.2.	Technical Specification	 Branded and Brand New At least 650VA voltage rating Transfer time: Typical 26ms, 1 Oms max Input Voltage range: 162-290VAC, Single phase Frequency range: 50Hz/60Hz automatic identification Output Voltage tolerance (Batt. Mode): Simulated sine wave at nominal voltage ±10% Frequency range (Batt. Mode): 50Hz/60Hz automatic identification 	

		 Indicators: AC Mode: LED lighting Battery Mode: LED lighting Fault Solid: LED lighting Protection: Discharge Overload Overcharge protection Fuse Protection: YES At least two (2) years warranty on parts and service Brand should be at least twenty (20) years on the market 	
8.	Workstation Ch	nairs	4 Units
8.1.	Specification	 High-back Mesh Office Chair 360° swivel Chrome plated star-base 	
9.	COMMAND CENT	ER Core Switch	2 Units
9.1.	No. of Ports	Switch shall have 48 nos. full PoE+ (12 mGig ports up to 10G, 36 ports up to 1G) and additional 4 nos. 1/10G SFP+ uplinks ports.	
9.2.	Hot Swap Power Supply	Switch should support internal hot- swappable redundant power supply and fans from day 1. Switch should support full 48 ports of 30W, 1440W PoE power budget in total.	
9.3.	Switch throughput	Switch shall have minimum 392 Gbps of switching fabric and 291.66 Mpps of forwarding rate.	
9.4.	Stacking Capability	Switch should have dedicated slot for modular stacking, in addition to asked uplink ports. Should support for minimum 80 Gbps of stacking throughput with 8 switches in single stack.	
9.5.	POE Support	Switch must support powering connected PoE devices without waiting for IOS to boot up.	
9.6.	POE Support while booting	Switch must support uninterrupted power to connected PoE devices even when the switch is reloading and booting up.	
9.7.	MACSec-128 Support	Switch must support MACSec-128 on both access and uplink ports.	
9.8.	RFID Tagging	Switch must have embedded RFID tag which facilitates easy asset/inventory management using commercial RFID readers	
9.9.	System OS Signature verification on boot	During system boots, the system's software signatures should be checked for integrity. System should be capable to understand that system OS are authentic and unmodified, it should have cryptographically signed images to provide assurance that the firmware & BIOS are authentic. Public	

		document must be provided.	
9.10.	Deep Packet	Switch must support configuration of	
0.10.	inspection on	application aware classification using deep	
	wired ports	packet inspection techniques on wired ports	
9.11.	Application	Switch must support application visibility for	
5.11.	visibility support	custom applications	
9.12.	Application flow	Switch must support Full Application flow	
5.12.	analysis and	analysis and export	
	export		
9.13.	Compliance to	Switch shall conform to UL 60950-1/62368-	
0.10.	Safety	1, CAN/CSA-C22.2 No. 60950-1/62368-1,	
	requirements of	EN 60950-1/62368-1, IEC 60950-1/62368-	
	Information	1, AS/NZS 60950.1, AS/NZS 62368.1 for	
	Technology	Safety requirements of Information	
	Equipment	Technology Equipment.	
9.14.	Compliance to	Switch shall conform to 47 CFR Part 15,	
0.14.	Standards for	CISPR 32 Class A, CNS 13438, EN 55032	
	EMC (Electro	Class A, EN61000-3-2, EN61000-3-3,	
	Magnetic	ICES-003 Class A, KN 32, TCVN 7189	
	Compatibility)	Class A, V-3 Class A, CISPR 35, EN	
	requirements	55035, KN 35, and TCVN 7317 Standards	
	roquironionio	for EMC (Electro Magnetic Compatibility)	
		requirements.	
9.15.	Listed as Gartner	OEM should be listed in Gartner Leader	
5.15.	Leader Quadrant	Quadrant for Wired and Wireless LAN	
	for Wired and	Infrastructure from last 3 years before	
	Wireless	releasing this ITB.	
10.		ER Wireless LAN Controller	2 Units
10.1.		•	
10.1.	Deployment	The Controller shall support deployment	
10.1.	Deployment flexibility feature	The Controller shall support deployment flexibility without compromising any features	
10.1.		The Controller shall support deployment flexibility without compromising any features The controller shall support 3K access	
	flexibility feature	flexibility without compromising any features The controller shall support 3K access	
	flexibility feature Supported access	flexibility without compromising any features	
10.2.	flexibility feature Supported access points per single	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance.	
	flexibility feature Supported access points per single VM instance	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW	
10.2.	flexibility feature Supported access points per single VM instance Controller HW resource	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully	
10.2.	flexibility feature Supported access points per single VM instance Controller HW	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB	
10.2. 10.3.	flexibility feature Supported access points per single VM instance Controller HW resource	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space	
10.2.	flexibility feature Supported access points per single VM instance Controller HW resource requirement Hot software	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC	
10.2. 10.3.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for both	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software	
10.2. 10.3.	flexibility feature Supported access points per single VM instance Controller HW resource requirement Hot software patching for both controller and AP	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs	
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10.2. 10.3. 10.4.	flexibility feature Supported access points per single VM instance Controller HW resource requirement Hot software patching for both controller and AP	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still	
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10.2. 10.3. 10.4. 10.5. 10.6.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for bothcontroller and APStaggered APupgradingSync ofRedundantcontroller	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still being connected to the same controller. The redundant Controller shall sync Access Point and Client Status, including DHCP IP lease status	
10.2. 10.3. 10.4. 10.5. 10.6.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for bothcontroller and APStaggered APupgradingSync ofRedundantcontrollerSupport for PSKkeys	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still being connected to the same controller. The redundant Controller shall sync Access Point and Client Status, including DHCP IP lease status The controller shall support multiple PSK keys	
10.2. 10.3. 10.4. 10.5. 10.6. 10.7.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for bothcontroller and APStaggered APupgradingSync ofRedundantcontrollerSupport for PSKkeysEncryption	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still being connected to the same controller. The redundant Controller shall sync Access Point and Client Status, including DHCP IP lease status The controller shall support multiple PSK keys The system shall support control plane	
10.2. 10.3. 10.4. 10.5. 10.6. 10.7.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for bothcontroller and APStaggered APupgradingSync ofRedundantcontrollerSupport for PSKkeysEncryptionsupport for	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still being connected to the same controller. The redundant Controller shall sync Access Point and Client Status, including DHCP IP lease status The controller shall support multiple PSK keys	
10.2. 10.3. 10.4. 10.5. 10.6. 10.7. 10.8.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for bothcontroller and APStaggered APupgradingSync ofRedundantcontrollerSupport for PSKkeysEncryption	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still being connected to the same controller. The redundant Controller shall sync Access Point and Client Status, including DHCP IP lease status The controller shall support multiple PSK keys The system shall support control plane	
10.2. 10.3. 10.4. 10.5. 10.6. 10.7.	flexibility featureSupported accesspoints per singleVM instanceController HWresourcerequirementHot softwarepatching for bothcontroller and APStaggered APupgradingSync ofRedundantcontrollerSupport for PSKkeysEncryptionsupport forcontrol plane	flexibility without compromising any features The controller shall support 3K access points or more per single VM instance; 32K clients per single VM instance. The controller shall have optimal VM HW resource requirement and shall be fully supported with 2 vCPU, 8GB Memory 8GB Disk space The controller shall support hot WLC software patching and hot AP software patching for fixing bugs The Controller shall support APs to be upgraded in a staggered manner, while still being connected to the same controller. The redundant Controller shall sync Access Point and Client Status, including DHCP IP lease status The controller shall support multiple PSK keys The system shall support control plane encryption on both IPv4 and IPv6	

	points		
10.10.	Support of new application	The controller shall support new application signatures without upgrading controller	
	signatures	software	
10.11.	System OS Signature verification on boot	During system boots, the system's software signatures should be checked for integrity. System should capable to understand that system OS are authentic and unmodified, it should have cryptographically signed images to provide assurance that the firmware & BIOS are authentic. Public document must be provided.	
10.12.	Compliance to Safety requirements of Information Technology Equipment	Controller shall conform to UL/CSA 60950- 1, IEC/EN 60950-1, AS/NZS 60950.1, and CAN/CSA-C22.2 No. 60950-1 for Safety requirements of Information Technology Equipment.	
10.13.	Compliance to Standards for EMC (Electro Magnetic Compatibility) requirements	Controller shall conform to FCC 47CFR15, AS/NZS CISPR 22, CISPR 22, EN55022/EN55032 (EMI-1), ICES-003, VCCI, KN 32 (EMI-2), CNS-13438, EN61000-3-2, EN61000-3-3, IEC/EN61000- 4-2, IEC/EN61000-4-3, IEC/EN61000-4-4, IEC/EN61000-4-5, IEC/EN61000-4-6, IEC/EN61000-4-8, IEC/EN61000-4-11, K35, EN 300 386, EN55022, EN55024/CISPR 24, EN50082-1/EN61000-6-1 Standards for EMC (Electro Magnetic Compatibility) requirements.	
10.14.	Uniform OS to core, distribution, access switches	Wireless LAN Controller shall have the same OS as the campus core, distribution, and access switches.	
10.15.	Listed as Gartner Leader Quadrant for Wired and Wireless	OEM should be listed in Gartner Leader Quadrant for Wired and Wireless LAN Infrastructure from last 3 years before releasing this ITB.	
11.		ER Wireless Access Point	2 units
11.1.	WIFI6 throughput	Access Point shall support WiFi6 with up to 5.38 Gbps throughput	
11.2.	Support for MU- MIMO	Access Point shall support 4x4 MU-MIMO with four spatial streams on both 2.4 GHz and 5 GHz radio interfaces	
11.3.	5-Ghz serving mode	Access Point shall support dual 5-GHz client serving mode	
11.4.	DRAM	Access Point shall contain 2GB or higher- sized DRAM for capacity and scalability	
11.5.	POE powered	Access Point shall be able to power up using PoE (.af)	
11.6.	Support for Application visibility	Access Point shall support application visibility and control	
11.7.	Encrypted traffic visibility	Access Point shall support encrypted traffic visibility	

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11.8.	Support for BLE5 radio	Access Point shall support integrated BLE5 radio	
11.9.	Support for USB 2.0	Access Point shall support USB 2.0 @ 4.5W	
11.10.	Mounting bracket inclusion	Access Point shall ship with metal-based mounting bracket for durability and reliability.	
11.11.	IoT container hosting	Access Point shall be able to offer IoT container hosting	
11.12.	Support for Offchannel RRM	Access Point shall support Offchannel RRM using dedicated radio without compromising client serving radios	
11.13.	Able to leverage Apple and Samsung analytics	Access Point shall be able to leverage partnerships for Apple and Samsung Analytics	
11.14.	Uniform OS to core, distribution, access switches	Access Point shall have the same OS as the campus core, distribution, and access switches.	
11.15.	Listed as Gartner Leader Quadrant for Wired and Wireless	OEM should be listed in Gartner Leader Quadrant for Wired and Wireless LAN Infrastructure from last 3 years before releasing this ITB.	
12.	COMMAND CENT	ER Perimeter Firewall	1 unit
12.1.	Appliance based services	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one.	
12.2.	Support for Active-Passive mode	The proposed solution should be capable to do Active-Passive mode.	
12.3.	No. of Ports	The appliance should have at least 8 * 1G RJ45 Gigabit ports	
12.4.	Support for Open Architecture	Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core cpus to protect & scale against dynamic latest security threats.	
12.5.	Required throughput	Firewall should support 880 Mps of NGFW (FW, AVC and IPS) throughput.	
12.6.	Concurrent sessions supported	Firewall should support at least 100,000 concurrent sessions with application visibility turned on	
12.7.	New connections supported	Firewall should support at least 6,000 new connections per second with application visibility turned on	
12.8.	Support for Access-rules for IPv4, IP v6	Firewall should support creating access- rules with IPv4 & IPv6 objects, user/groups, application, geolocation, url, zones, vlan, etc.	
12.9.	Support for multiple Nat functionalities	Firewall should support Nat66 (IPv6-to- IPv6), Nat 64 (IPv6-to-IPv4) & Nat46 (IPv4- to-IPv6) functionality	

12.10.	Trending	Should have the capability of passively	
	capability for	gathering information about virtual machine	
	traffic and	traffic, network hosts and their activities,	
	performance	such as operating system, services, open	
		ports, client applications, and vulnerabilities,	
		to assist with multiple activities, such as	
		intrusion event data correlation, elimination	
		of false positives, and policy compliance.	
12.11.	IDS/IPS tuning	Should be capable of dynamically tuning	
	5	IDS/IPS sensors (e.g., selecting rules,	
		configuring policies, updating policies, etc.)	
		with minimal human intervention.	
12.12.	Automatic	Should be capable of automatically	
	inspection for	providing the appropriate inspections and	
	non-standard	protections for traffic sent over non-	
	ports	standard communications ports.	
12.13.	Support for end	Should support the capability to quarantine	
	point quarantine	end point by integrating with other security	
	integration	solution like Network Admission Control	
12.14.	Support for NBA	Solution should support full-featured NBA	
	Capability	capability to detect threats emerging from	
	Capability	inside the network. This includes the ability	
		to establish "normal" traffic baselines	
		through flow analysis techniques (e.g.,	
		NetFlow) and the ability to detect deviations	
		from normal baselines.	
12.15.	IP reputation feed	The solution must provide IP reputation	
	provision	feed that comprised of several regularly	
		updated collections of poor reputation of IP	
		addresses determined by the proposed	
		security vendor	
12.16.	DNP3 and	The solution should have application	
	IEC60873	detectors for DNP3 and IEC 60870.	
	detectors		
12.17.	Preprocessor for	The solution should provide preprocessors	
	Modbus and	for the Modbus and Distributed Network	
	DNP3	Protocol (DNP3) SCADA protocols that you	
		can configure.	
12.18.	Anomaly	The DNP3 preprocessor should be able to	
	detection,	detect anomalies in DNP3 traffic and	
	decoding for	decode the DNP3 protocol for processing	
	DNP3 traffic	by the rules engine. It should be able to	
		validate the checksums contained in DNP3	
		link layer frames.	
12.19.	Support for SHA-	Should support the capability of providing	
12.10.	256 malware	network-based detection of malware by	
	detection	checking the disposition of unknown files	
		using SHA-256 file-hash or signature as	
		they transit the network and capability to do	
		dynamic analysis	
12.20.	Web-based	The management platform must be	
12.20.	interface	accessible via a web-based interface and	
		ideally with no need for additional client	
1			
		software	

12.21.	Branch set	The management platform must be able to	
13.	management	manage the branch set of Firewalls as well. ER Consolidation Server	1 unit
13.1.	Processor	single processor 4th Gen Xeon Scalable	1 unit
15.1.	FIUCESSU	CPU with at least 2.9Ghz, 8C, 22.5MB	
		Cache, DDR5-4800	
13.2.	Memory	16 GB RAM with support up to at least 4TB	
13.3.	Storage	3x 2.4TB 12G SAS 10K RPM	
13.4.	Disk Controller	RAID 0, 1, 10, 5 or 50	
13.5.	Network ports	dual port 10Gb RJ45	
13.6.	Power Supply	Must have Dual Redundant 1200W Titanium Power Supply	
13.7.	Hypervisor	Virtualization Software	
13.8.	Windows Server 2022	Standard CAL 16 Core License Pack + 10 CALS (For EC SCADA Interface Output)	
13.9.	Microsoft SQL	Standard Edition - 1 server	
	Server	(For EC SCADA Interface Output)	
13.10.	Microsoft SQL Server CAL	Standard Edition - 10 Client Access License (For EC SCADA Interface Output)	
13.11.	Management	Must include a SAAS-based infrastructure	
	_	management solution that supports 3rd	
		party x 86 servers	
13.12.	Warranty	Onsite and Remote services (60 months)	
14.	EC Side Access		1 unit
14.1.	No. of Ports	Switch shall have 24 nos. 10/100/1000M PoE+ ports, 1 and additional 4 nos. 1/10G	
		SFP+ uplinks ports.	
14.2.	Hot Swap Power	Switch should support internal hot-	
	Supply	swappable redundant power supply and	
		fans from day 1. Switch should support full 24 ports of 30W, 740W PoE power budget	
		in total.	
14.3.	Switch throughput	Switch shall have minimum 128 Gbps of	
		switching fabric and 95.23 Mpps of	
		forwarding rate.	
14.4.	Stacking	Switch should have dedicated slot for	
	Capability	modular stacking, in addition to asked	
		uplink ports. Should support for minimum	
		80 Gbps of stacking throughput with 8	
14.5.	POE Support	switches in single stack. Switch must support powering connected	
14.5.		PoE devices without waiting for IOS to boot	
		up.	
14.6.	POE Support	Switch must support uninterrupted power to	
	while booting	connected PoE devices even when the	
	-	switch is reloading and booting up.	
14.7.	MACSec-128	Switch must support MACSec-128 on both	
4.1.0	Support	access and uplink ports.	
14.8.	RFID Tagging	Switch must have embedded RFID tag	
		which facilitates easy asset/inventory	
		management using commercial RFID readers	
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	Signature	signatures should be checked for integrity.	
	verification on	System should capable to understand that	
	boot	system OS are authentic and unmodified, it	
		should have cryptographically signed	
		images to provide assurance that the	
		firmware & BIOS are authentic. Public	
		document must be provided.	
14.10.	Deep Packet	Switch must support configuration of	
14.10.			
	inspection on	application aware classification using deep	
	wired ports	packet inspection techniques on wired ports	
14.11.	Application	Switch must support application visibility for	
	visibility support	custom applications	
14.12.	Application flow	Switch must support Full Application flow	
	analysis and	analysis and export	
	export		
14.13.	Compliance to	Switch shall conform to UL 60950-1/62368-	
	Safety	1, CAN/CSA-C22.2 No. 60950-1/62368-1,	
	requirements of	EN 60950-1/62368-1, IEC 60950-1/62368-	
	Information	1, AS/NZS 60950.1, AS/NZS 62368.1 for	
	Technology	Safety requirements of Information	
	Equipment	Technology Equipment.	
14.14.			
14.14.	Compliance to	Switch shall conform to 47 CFR Part 15,	
	Standards for	CISPR 32 Class A, CNS 13438, EN 55032	
	EMC (Electro	Class A, EN61000-3-2, EN61000-3-3,	
	Magnetic	ICES-003 Class A, KN 32, TCVN 7189	
	Compatibility)	Class A, V-3 Class A, CISPR 35, EN	
	requirements	55035, KN 35, and TCVN 7317 Standards	
		for EMC (Electro Magnetic Compatibility)	
		requirements.	
14.15.	Listed as Gartner	OEM should be listed in Gartner Leader	
	Leader Quadrant	Quadrant for Wired and Wireless LAN	
	for Wired and	Infrastructure from last 3 years before	
	Wireless	releasing this ITB.	
15.	EC Side Perimet	· · · · · · · · · · · · · · · · · · ·	
15.1.			1 unit
1.0 1	Appliance based		1 unit
	Appliance based	The appliance-based security platform	1 unit
	Appliance based services	The appliance-based security platform should provide Firewall, Application	1 unit
		The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware	1 unit
		The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single	1 unit
	services	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one.	1 unit
15.2.		The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single	1 unit
	services	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one.	1 unit
	services Support for	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to	1 unit
15.2.	Support for Active-Passive mode	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode.	1 unit
	Support for Active-Passive	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G	1 unit
15.2. 15.3.	Support for Active-Passive mode No. of Ports	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports	1 unit
15.2.	Support for Active-Passive mode No. of Ports Support for Open	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary	1 unit
15.2. 15.3.	Support for Active-Passive mode No. of Ports	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open	1 unit
15.2. 15.3.	Support for Active-Passive mode No. of Ports Support for Open	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to	1 unit
15.2. 15.3.	Support for Active-Passive mode No. of Ports Support for Open	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest	1 unit
15.2. 15.3. 15.4.	services Support for Active-Passive mode No. of Ports Support for Open Architecture	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats.	1 unit
15.2. 15.3.	services Support for Active-Passive mode No. of Ports Support for Open Architecture Required	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats. Firewall should support 880 Mps of NGFW	1 unit
15.2. 15.3. 15.4. 15.5.	services Support for Active-Passive mode No. of Ports Support for Open Architecture Required throughput	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats. Firewall should support 880 Mps of NGFW (FW, AVC and IPS) throughput.	1 unit
15.2. 15.3. 15.4.	services Support for Active-Passive mode No. of Ports Support for Open Architecture Required throughput Concurrent	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats. Firewall should support 880 Mps of NGFW (FW, AVC and IPS) throughput. Firewall should support at least 100,000	1 unit
15.2. 15.3. 15.4. 15.5.	services Support for Active-Passive mode No. of Ports Support for Open Architecture Required throughput	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats. Firewall should support 880 Mps of NGFW (FW, AVC and IPS) throughput. Firewall should support at least 100,000 concurrent sessions with application	1 unit
15.2. 15.3. 15.4. 15.5.	services Support for Active-Passive mode No. of Ports Support for Open Architecture Required throughput	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats. Firewall should support 880 Mps of NGFW (FW, AVC and IPS) throughput.	1 unit
15.2. 15.3. 15.4. 15.5.	services Support for Active-Passive mode No. of Ports Support for Open Architecture Required throughput Concurrent	The appliance-based security platform should provide Firewall, Application Visibility and Control, Advance Malware Protection and IPS functionality in a single appliance from day one. The proposed solution should be capable to do Active-Passive mode. The appliance should have at least 8 * 1G RJ45 Gigabit ports Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPUs to protect & scale against dynamic latest security threats. Firewall should support 880 Mps of NGFW (FW, AVC and IPS) throughput. Firewall should support at least 100,000	1 unit

15.7.	New connections	Firewall should support at least 6,000 new	
13.7.	supported	connections per second with application visibility turned on	
15.8.	Support for Access-rules for IPv4, IP v6	Firewall should support creating access- rules with IPv4 & IPv6 objects, user/groups, application, geolocation, url, zones, vlan, etc	
15.9.	Support for multiple Nat functionalities	Firewall should support Nat66 (IPv6-to- IPv6), Nat 64 (IPv6-to-IPv4) & Nat46 (IPv4- to-IPv6) functionality	
15.10.	Trending capability for traffic and performance	Should have the capability of passively gathering information about virtual machine traffic, network hosts and their activities, such as operating system, services, open ports, client applications, and vulnerabilities, to assist with multiple activities, such as intrusion event data correlation, elimination of false positives, and policy compliance.	
15.11.	IDS/IPS tuning	Should be capable of dynamically tuning IDS/IPS sensors (e.g., selecting rules, configuring policies, updating policies, etc.) with minimal human intervention.	
15.12.	Automatic inspection for non-standard ports	Should be capable of automatically providing the appropriate inspections and protections for traffic sent over non- standard communications ports.	
15.13.	Support for end point quarantine integration	Should support the capability to quarantine end point by integrating with other security solution like Network Admission Control	
15.14.	Support for NBA Capability	Solution should support full-featured NBA capability to detect threats emerging from inside the network. This includes the ability to establish "normal" traffic baselines through flow analysis techniques (e.g., NetFlow) and the ability to detect deviations from normal baselines.	
15.15.	IP reputation feed provision	The solution must provide IP reputation feed that comprised of several regularly updated collections of poor reputation of IP addresses determined by the proposed security vendor	
15.16.	DNP3 and IEC60873 detectors	The solution should have application detectors for DNP3 and IEC 60870.	
15.17.	Preprocessor for Modbus and DNP3	The solution should provide preprocessors for the Modbus and Distributed Network Protocol (DNP3) SCADA protocols that you can configure.	
15.18.	Anomaly detection, decoding for DNP3 traffic	The DNP3 preprocessor should be able to detect anomalies in DNP3 traffic and decode the DNP3 protocol for processing by the rules engine. It should be able to validate the checksums contained in DNP3 link layer frames.	

15.19.	Support for SHA-	Should support the capability of providing	
	256 malware	network-based detection of malware by	
	detection	checking the disposition of unknown files	
		using SHA-256 file-hash or signature as	
		they transit the network and capability to do	
		dynamic analysis	
15.20.	Web-based	The management platform must be	
	interface	accessible via a web-based interface and	
		ideally with no need for additional client software	
15.21.	Branch set	The management platform must be able to	
10.21.	management	manage the branch set of Firewalls as well.	
16.	EC Side Branch		1 unit
16.1.	Processor	single processor 4th Gen Xeon Scalable	
	1 10000001	CPU with at least 2.9Ghz, 8C, 22.5MB	
		Cache, DDR5-4800	
16.2.	Memory	16 GB RAM with support up to at least 4TB	
16.3.	Storage	3x 2.4TB 12G SAS 10K RPM	
16.4.	Disk Controller	RAID 0, 1, 10, 5 or 50	
16.5.	Network ports	dual port 10Gb RJ45	
16.6.	Power Supply	Must have Dual Redundant 1200W	
		Titanium Power Supply	
16.7.	Hypervisor	Virtualization Software	
16.8.	Windows Server	Standard CAL 16 Core License Pack + 10	
	2022	CALS (For EC SCADA Interface Output)	
16.9.	Microsoft SQL	Standard Edition - 1 server.	
	Server	(For EC SCADA Interface Output)	
16.10.	Microsoft SQL	Standard Edition - 5 Client Access License	
16.11.	Server - CAL	(For EC SCADA Interface Output) Must include a SAAS based infrastructure	
10.11.	Management	management solution that supports 3rd	
		party x86 servers	
16.12.	Warranty	Onsite and Remote services (60 months)	
17.	Civil Works		1 lot
17.1.	Scope of Work	Mobilization, demobilization and power	
		interruption.	
		 Supply and installation/laying of 	
		electrical roughing-ins;	
		 Supply and installation of conduit, pipes 	
		and cable trays;	
		 Supply and installation of electrical 	
		lightings, fixtures and accessories;	
		 Supply and installation of electrical switches and its accessories; 	
		Supply and installation of receptacle outlets and its accessories:	
		outlets and its accessories;	
		Supply and installation of enclosures, papel boards and eizquit broakers;	
		panel boards and circuit breakers;	
		Supply and installation of electrical wirea/aphlos, connectors, insulators and	
		wires/cables, connectors, insulators and	
		groundings;	

		 Supply and installation of outside electrical system including distribution transformer, wires/cables, concrete pole and accessories (if needed); Supply and installation of air conditioner unit, cables/wires, groundings, rough- ins, insulator, connectors, fittings, Nema 3R Enclosures and accessories;
17.2.	Installation Details	 War room and Command Center shall be separated by a 12mm thick tempered glass wall and swing/sliding glass door of double sided smart-tint tempered glass for quick viewing with complete fittings and accessories Ceiling shall be metal framed and clad with 9mm thick gypsum board panel and finished with flat latex ceiling paint. Existing windows shall be enclosed and clad with padded wall fabric to reduce intrusion of noise from outside. All cables and electrical pipes shall be on falseworks or embedded on walls, ceilings and flooring. The ceiling frame will be 0.6mm (6mm x 19mm x 50mm) for the double furring, 0.4mm (x 25.4mm x 25.4mm) for the wall angle and 0.8mm (x11 mmx37mm) for the carrying channel The drywall frame will be 0.6mm (x33mmx75mm) for the metal track and 0.6mm (x7mmx33mmx7 4mm) for the metal stud All civil works for improvement, modification and restoration shall cover the basic components of command center which includes the war room/data center partition, the workstations and the server room/equipment area.
17.3.	Installation Requirements	 Site Survey - prior to placing any cable pathways or cable, the contractor shall survey the site to determine job conditions will not impose any obstructions that would interfere with the safe and satisfactory placement of the cables. The arrangements to remove any obstructions with the Project Manager need to be determined at that time.

		-
	Physical Installation - all components of	
	the SCS should be installed and	
	mounted by an Authorized Installer	
	verified by the manufacturer of the	
	structured cabling components.	
	Cable Pathways	
	 Pathways shall be designed and 	
	installed to meet applicable local and	
	national building and electrical codes	
	or regulations;	
	 Pathways shall not have exposed 	
	sharp edges that may come into	
	contact with telecommunications	
	cables; and	
	 Shall be properly grounded to the 	
	Telecoms Grounding.	
	Cable Tie Wraps	
	 Tie wraps shall be used at 	
	appropriate intervals to secure	
	cable and to provide strain relief at	
	termination points. These wraps	
	shall not be over tightened to the	
	point of deforming or crimping the	
	cable sheath; and NOTE: Tie wraps	
	shall not be used on	
	patch/equipment cords.	
	 Hook and loop cable managers 	
	should be used in the closet where	
	configuration of cables and	
	terminations may be frequent.	
	Administration and Documentation	
	 Horizontal cables shall be labeled at 	
	each end; and	
	 Should adhere to the TIA/EIA-606 	
	administrative standard for the	
	telecommunications infrastructure of	
	buildings for the labeling of all	
	cables, termination hardware,	
	splices, pathways and spaces.	
	• Drawings - Three (3) copies of as-	
	built drawings and soft copy shall be	
	supplied by the contractor showing	
	the locations of identifiers for all	
	endpoints.	
	Grounding	
	• All telecoms grounding/earthing and	
	bonding shall be done to applicable	
	codes and regulations;	

19.			
		mm2 , THHN/THWN, 90 degrees C Conditioning Units Functional	2 units
18.7.	Cables/Wires	100mm2 , 22 mm2 (Gnd), 5.5 mm2 , 3.5	
18.6.	Switches	240Volts, 60HZ	
18.5.	Conduit Pipe	Polyvinyl chloride (PVC)	
	Enclosure		
18.4.	ACUs Circuit Breaker	30AT, 100AF, 2Pole, 240Volts, 60Hz in NEMA 3R Enclosure	
40.4		volts, 60HZ. universal	
18.3.	Receptacles	Duplex convenience outlet with ground, 240	
18.2.	Lighting	2300 Lumens, LED Panel Light, 40W Max	
		Grounding Lugs Branches: (2-60AT, 12- 20AT, 10- 30AT, 2 Pole, 60Hz, 240Volts)	
		25KAIC, 3 Pole, 240 Volts, 60Hz with	
18.1.	Panel Boards	24 Branches Distribution Board, 300AF, 225AT Main CB, Bolt-On Center Main,	
18.	Electrical Specifi		1 lot
10		lostiono	4 1-4
		trash at the close of each workday.	
		 Workers must clean any debris and 	
		manner, while cables are to be properly dressed; and	
		be installed in a neat and secure	
		• All equipment and materials are to	
		authorized installers;	
		by the manufacturer of SCS as	
		personnel who have been verified	
		industry for 1years and installed by	
		standard in the telecommunications	
		 All work shall be done in a workman-like fashion of the highest 	
		Workmanship	
		applicable building code.	
		 Fire stops shall be done to 	
		wires, or raceways; and	
		may not be penetrated by cables,	
		openings designed for telecommunications use that may or	
		building. This requirement applies to	
		smoke, water, and gases through the	
		prevent or retard the spread of fire,	
		firestop systems shall be installed to	
		 Properly installed building-approved 	
		Fire Protection	
		grounding and lightning arrester systems.	
		connected to any electrical	
		 All telecoms grounding shall not be approacted to any electrical 	
		grounding standard; and	

Terms Of Reference	
Procurement of Systems Integration Services for the NEA Digital Dashboard Command Center Project	

	Requirements		
19.1.	Functional Requirement	 2HP Split Type Air Conditioner is comprised of two separate units, an outdoor unit and an indoor unit (Floor, Wall or Ceiling mounted design) The split-type air conditioning system will remove heat and provide optimal cooling effect to a given size of room that remains relatively constant despite changes in external weather conditions or internal heat loads. Likewise, it has a cooling capacity corresponding to the space/floor area that needs cooling. These shall operate quietly. 	
19.2.	Technical Requirement	 System: Evaporator and Condenser Cooling Capacity: 18,000 BTU/h Energy Efficiency Ratio (EER): 11.50 kJ/hr-W Maximum Sound Level: 45dB Power Supply: Philippine Standard Phase: Single Phase Frequency: Philippine Standard 	
20.	Door Access Con	trol	1 lot
20.1.	Functional Requirement	 Must perform identification authentication and authorization of users; Must be able to be temporarily unlocked during certain time periods without an access card; Must be able to create several custom access levels; Must be able to run custom reports based on certain parameters; and Must have a lock down mode which disables all users from accessing one, few or all entrances 	
20.2.	Technical Requirement	 Electric Bolt for Fully Frameless Glass Door or its equivalent Resettable emergency door release that is used with an access control system Emergency Key Switch (Main Door) Door Release Button w/ Back Box UPS Access Control Power Supply 12V, 3A with Back-up Battery Capable of IP camera integration Access Card Reader or its equivalent 	

21 .	CCTV Surveillanc	 At least two (2) years warranty on parts and service Access Card 50 Includes necessary cabling At least two (2) years warranty on workmanship e System Must be able to operate in a 24-hour 	
	Requirement	basis of the video recording of all CCTV system;	
21.2.	Technical Requirement - Camera	 Camera Type: 2MP Dome Type Network Camera Illumination Color: 0.005 Lux BW: Lux (IR LED on) Image frame rate: Support 60fps @1920 x 1080 Image Compression: H.265+ IR Visibility: Up to 30m Network Protocol: Support at least TCP/IP, ICMP, HTTP, HTTPS, FTP, SNMP Protection Rating: IP67, IK10 Network Interface: 1x 10/100Base-T RJ45 Power Supply: 12 voe PoE (IEEE 802. 3af) Compliant WDR: 120db Application Programming Interface (API): Support ONVIF Profile S/G Features: Face Detection and able to detect motion and will alarm once tampered, alarm when disconnected to network, IP address conflict, unauthorized log in, error in HOD and when Full. 	8 units
21.3.	Technical Requirement – 8 CH Network Video Recorder (NVR)	 Number of Channel: 8 Channels Video Compression: Support H.265+ Supported Resolution: Up to 4K (3840 X 2160) HDD Capacity: Up to 8TB capacity of each HOD USB Port: At least 1x USB 2.0 and 1x USB 3.0 Incoming Bandwidth: 160Mbps or better Network Interface: 1 x RJ-45 10/100/1000 Mbps 	1 Unit

		 POE: 16Port, RJ-45 10/100 Mbps Ethernet interface Protocol Support: Support HTTPS, TCP/IP, DHCP, DNS, NTP, SMTP, UpnP Power Supply: 100 to 240 VAC, 50/60 Hz Weight: Manufacturer's standard At least two (2) years warranty on parts and service 8TB Hard Disk Drive (HOD) Interface: SATA 6Gbps Capacity: 8TB Camera Supported: Up to 64 Transfer Rate: At least 210MB/s Cache: At least 1,000,000hrs At least two (2) years warranty on parts and service 	
22.	Structured Cabling	1	1 lot
22.1.	Functional Requirement	 SCS shall be able to provide connectivity to the following: Workstations; CCTV System; Door Access Control; Video Wall; Wireless Access Points WAPs; and Other network equipment. Estimated Breakdown of Nodes Data 8 Wireless Access Point 2 Surveillance 4 Access Control 2 	
22.2.	Technical Requirement	 Cable Manager The Horizontal Cable Management shall be mounted above and below each patch panel: Have 1, 2 or 4 rack mount space (RMS) versions available. Be available in both 4" or 6" Deep Versions Have a cover to conceal Equipment Patch Cords Have finger radius holes that allow for quick opening and closing of doors at a single point Copper Cable All Category 6 (CAT6) UTP cable shall conform to the following minimum performance standards: Provides significant headroom 	

	above all TIA and ISO/IEC
	CAT6transmission performance
	specifications
	\circ Have a round cable CMR jacket with
	a nominal cable outside diameter
	(OD) up to 0.25inches
	 Have a construction comprised of 4-
	pairs of 23 AWG solid bare copper
	conductors
	 Utilize a center isolation member to
	maintain pair geometry for optimal
	performance
	•
	jacket for jacket removal
	• Have reverse sequential
	measurement markings on jacket
•	Patch Panel
	• All termination panels shall facilitate
	cross-connection and inter-
	connection using modular patch
	cords and shall conform to EIA
	standard, 19- inch relay rack
	mounting requirements:
	 Be made of flame retardant
	thermoplastic available in 24-port
	configurations
	 Exceed CAT6 connecting hardware
	specifications for all pair
	combinations up to 250 MHz
	 Allow termination with a standard
	termination tool
	 Be backwards compatible to allow
	lower performing categories of
	cables or connecting hardware to
	operate to their full capacity
	 Support industry standards for
	T568A or T568B wiring options on
	each individual outlet
	 Display category performance
	markings on front of panel
•	Information Outlet (IO)
	 All CA16 Information outlets (10) designed for termination of 4-pair
	•
	balanced twisted-pair CAT6 copper
	cables must possess the following characteristics at the minimum:
	 Exceed CAT6 connecting hardware
	performance specifications
	 Allow termination with a standard
	tool
	 Be backwards compatible to allow
	lower performing categories of
	cables or connecting hardware
	 Support industry standards for
	T568A or T568B wiring options on
	<i>2</i> ′

		each individual outlet	
	0	Can be installed from either front or	
		rear of faceplate	
	0	Have colored icons provided for port	
		identification	
	0	Be UL listed	
•	Fa	ceplate	
	0	Offers pressure-release designation	
		label covers which eliminate the	
		need for a probe-pic or screwdriver	
		when installing faceplate labels	
	0	Includes pressure-release	
		designation label covers for quick,	
		tool-less removal	
	0	Flexible mounting tab on outlets	
		allows installation from front or rear	
		of faceplate	
	0	Horizontal faceplates include	
		designation label(s), clear label	
		covers, and color-matching screw covers	
	~	Must be available in 1,2,3,4 ports	
	0	configuration	
	Da	tch Cords	
	0	All CAT6 patch cords shall conform	
	0	to the flowing minimum performance	
		standards:	
	0	High performance CAT6 cable for	
	Ũ	optimal flexibility and transmission	
		performance	
	0	Be backwards compatible with lower	
		performing categories	
	0	Be equipped with identical modular	
		8-position plugs on both ends, wired	
		straight through with standards	
		compliant wiring	
	0	Utilize patented metallic isolator	
		shields pairs inside plug for optimum	
		performance and a 360° crimp for	
		providing excellent plug-to-cable	
		strain relief without causing pair	
		deformation	
	0	Obtain the required performance	
		without use of printed circuit board	
		components	
	0	Incorporate internal stranded	
		cordage isolator within a round,	
		flame-retardant jacket to provide extended flex life and maintain ideal	
		pair geometry	
	~	Have a boot that features an ultra	
	0	slim design for high density	
		applications and snag free	
		operation.	
	0	Use modular plugs which exceed	
	5		28

FCC CFR 47 part. 68 . subpart F
and IEC 60603-7 specifications,
have contact materials of copper
alloy with contact plating of 50 micro
inches gold or equivalent
•
 Be available in standard lengths with
custom lengths available upon
request
 Offer multiple cable colors (with ultra
slim boots for high density
applications) in standard colors for
proper circuit identification
0 0
 Includes all PVC conduits and all
other necessary accessories

23.	_	ed Dashboard (Software) Solution – Pilot onal Requirements	1 lot
23.1.	Financial	The financial component shall provide information on the financial health and performance of the ECs, including but not limited to the following metrics:	
		 a) Leverage Debt Service Coverage Ratio (DSCR) Debt Ratio b) Liquidity Quick Ratio Working Capital Ratio c) Efficiency Payments to Power Suppliers Payments to Genco/Transco Payments to NEA Payments to Banks/Other Financing Institutions (Internal Silo Software) Collection Efficiency (current to current) Collection Efficiency-Average d) Financial Results of Operations 	
23.2.	Technical	The technical component of the NEA Dashboard shall provide information on the reliability and efficiency of the EC power distribution system, including, but not limited to timely visibility on the following performance metrics:	
		 a) Power Reliability SAIFI (System Average Interruption Frequency Index) 	

		 SAIFI =Total No. of Sustained Customer Power Interruptions within a Given Period /Total No. of Customers Served within the Same Period SAIDI (System Average Interruption Duration Index) SAIDI=Total Duration of Sustained Customer Power Interruptions within a Given Period/ Total No. of Customers Served within the Same Period CAIDI (Consumer Average Interruption Duration Index) CAIDI=Total Duration of Sustained Customer Power Interruptions within a Given Period/ Total No. of Customer Interruptions within the Same Period b) System Efficiency System Loss=(Input Energy-Output Energy)/Input Energy x 100% Power Factor=Working Power/Apparent Power 	
23.3.	Operational	The operational component of the Dashboard shall provide NEA management with a day-to- day view of ECs' operational status including power situations and extended power disruptions and other events and/or alerts including external/environmental events with impact on EC operational status. EC GIS location maps shall be geographically mapped against environmental and other external conditions, including, where available, national and private electric utility operational status data, weather conditions and other current local and national events with possible impact on EC operations. Examples of events or status alerts of particular interest would be multiple EC power outages, natural calamities (floods, earthquakes, landslides) as well as fires and military action in EC areas of operation.	
23.4.	Institutional	In contrast to the financial and technical aspects of the Dashboard, the institutional component shall graphically represent the institutional health status of individual ECs and an assessment of the performance ratings of their respective management teams based on the following key performance indicators:	

r			,
		 a) Human Resource: Leadership and Management Good Governance – EC management performance ratings Capacity Building – EC employee training program assessments b) Stakeholders – Member-Consumers. Customer Services/ Satisfaction EC Member Participation in EC activities c) Formation of Member-Consumer-Owners Organization d) Action on Consumer Complaints/Requests e) Sanitation of EC Master list f) Customer Satisfaction Survey 	
23.5.	Electrification/ Projects	This fifth aspect of the NEA Dashboard should help NEA management track the level of Consumer Connections and in particular EC performance with respect to accomplishments versus set targets of their respective Sitio Electrification Program (SEP) and/or the Barangay Line Enhancement Program (BLEP)	
24.	OTHER KEY	REQUIREMENTS/ SPECIFICATIONS	
24.1.	DDCC software development and production environment	Must be available on one (1) platform and able to integrate/interface with existing and future systems of NEA and the ECs.	
24.2.	Key software and hardware components	Must be of reputable brand and must not have been banned, nor currently banned in any country.	
24.3.	DDCC Working Prototype	A valid design and working prototype of the proposed NEA Integrated Dashboard Solution (software) – Pilot Phase based on Functional Requirements outlined in Sec. 22 G. of this document must be presented to NEA by the winning bidder within 30 calendar days from receipt of NTP.	
24.4.	Solutions architecture/ design capability to handle other data extraction requirements	The proposed solutions architecture/ design and NEA Integrated Dashboard Solution – Software, Pilot Phase, must have the flexibility and scalability to handle various data extraction requirements of NEA (internal operating units/ departments) and data from all 121 ECs (technical, financial & other databases) for the deployment of the NEA	

of NEA and the ECs	Integrated Dashboard Solution beyond the pilot phase.	
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H. SERVICE ORGANIZATION

The bidder must submit a profile of the Project Team that will be assigned to deliver and implement this project. The profile must include curriculum vitae of all project team members with work experience on systems integration relevant to the project scope of work.

The Project Team must include the following key lead team members (with respective roles, required experience profile and responsibilities.

Member – Role	Responsibilities	Required Experience Profile
Systems Integration Project Manager	Overall planning, management and control of the NEA-DDCC Project to meet project objectives and deliverables within agreed timelines.	Must have handled overall management of at least two large (over Php250M), systems integration (information technology) projects involving, custom software development, computer hardware and support services
Software development Team Lead	Management of the software development team to meet NEA IDS functional requirements	Must have handled software development projects with team size of at least ten members
Engineering Lead	Technical guidance to the team for the execution of the EC - SCADA interface	Licensed engineer with work experience in information technology and energy/ power related projects

I. WARRANTY

All equipment, hardware and off-the-shelf software products supplied under this invitation to bid shall be covered by a comprehensive warranty. The warranty shall protect the buyer against defects in material, workmanship, and performance of the supplied products for a specified period.

- 1. Warranty Period: The minimum warranty period required for the supplied products shall be three (3) years from the date of delivery or acceptance, unless otherwise specified for individual items. The warranty period should commence from the date of installation or use, if different from the delivery or acceptance date.
- 2. Scope of Warranty: The warranty for products shall cover all parts, components, and subsystems of the supplied products. It shall include repair or replacement of defective parts, as well as any necessary labor and transportation costs associated with warranty service.
- **3.** The customized application software program supplied shall likewise be covered by a comprehensive warranty. The warranty shall ensure that the software program functions according to the agreed-upon specifications and is free from defects in design, programming, and performance upon delivery and installation up to

acceptance of the customized application software program.

J. SOFTWARE MAINTENANCE SUPPORT SERVICES

- 1. The customized application software development services for the NEA Integrated Dashboard Solution proposed shall include application software maintenance technical support, bug fixes, software updates, and enhancements to ensure the efficient and reliable operation of the software application for a period of 90 days following acceptance and/or live implementation of the software. The maintenance support services should cover all aspects necessary to maintain the software's functionality, performance, and security.
 - 2. The service levels to be provided as part of the application software maintenance and support services should be specified, including response times, resolution times, and availability of support. The service levels should be appropriate to meet the criticality of the software and the needs of the NEA DDCC. A clear escalation process for addressing urgent or high-priority issues should also be provided.
 - 3. Bug Fixes and Issue Resolution: Software issues reported by users under the application software maintenance and support services shall be promptly addressed and resolved. This includes identifying and fixing software bugs, errors, and malfunctions that affect the software's performance, stability, or functionality. The bidder should provide a systematic process for reporting and tracking issues, as well as a transparent communication channel for status updates and resolution progress.
 - 4. Software Updates and Enhancements: Regular software updates and enhancements to improve the software's performance, security, and functionality shall be provided as part of the application software maintenance and support services. These updates should be compatible with NEA existing infrastructure and configurations. The frequency and methodology for delivering software updates and enhancements shall be clearly specified, ensuring minimal disruption to the NEA DDCC operations during the update process.
 - 5. The bidder shall include proposed costing for a follow-on separate application software maintenance services contract option for the NEA Integrated Dashboard Solution beyond the 90-day period coverage provided as part of the cost for the DDCC.

K. ACCESSORIES

The bidder shall provide modular tables, chairs, lighting fixtures, and all other furniture accessories designed to integrate with the electronic requirements operation of the NEA DDCC and all equipment included herein.

L. USER ACCEPTANCE TESTING & CRITERIA

- 1. The customized application software supplied shall undergo a user acceptance testing process prior to acceptance by NEA. The acceptance testing shall cover the following aspects of the customized application software program:
 - a) Functionality: The software program shall perform all functions and features as outlined in the agreed-upon requirements and specifications
 - b) Performance: The software program shall meet the specified performance metrics and response times under normal operating conditions.
 - c) Compatibility: The software program shall be compatible with the designated hardware and operating systems as defined in the bid documents.
 - d) Defects: The software program shall be free from defects that may cause errors, crashes, or other malfunctions during normal usage.
- 2. Documentation: The documentation provided with the software program shall be

accurate, comprehensive, and up-to-date.

M. HARDWARE & SYSTEM SOFTWARE MAINTENANCE SUPPORT SERVICES

The bidder shall propose follow on maintenance support services to cover all installed hardware and system software beyond the warranty period. Maintenance includes both scheduled preventive maintenance and unscheduled troubleshooting and repair work. The bidder shall provide a comprehensive plan for a detailed schedule of maintenance of all hardware and software, which shall be included in the Maintenance and Support Plan.

N. TRANSFER OF TECHNOLOGY

The bidder shall conduct trainings for the management and staff of the procuring entity. Training areas should include, but shall not be limited to:

- 1. Technical Trainings for DDCC Project Manager/System Administrator/Engineer/ Developers and Supervisors (at least 10 personnel).
- 2. Installation, operation and trouble shooting and maintenance of system hardware, network, peripheral and ancillary devices and its related operating systems.
- 3. Operation, administration, maintenance and trouble-shooting of licensed software products and System.
- 4. Necessary training shall be provided by the bidder to all designated personnel who will operate the system. The training materials shall include training courses and presentations.
- 5. The bidder shall provide training manuals in hard copy and electronic (soft copy) in the English language.
- 6. The bidder shall submit a comprehensive training plan. The plan must list the proposed course content, timing and scheduling requirements, documentation, and other items required to ensure the proper and successful learning of NEA personnel on operations of the proposed system.
- 7. The bidder shall NEA a copy of the program source codes for the NEA Integrated Dashboard application software upon acceptance of the software by NEA.

O. CONFIDENTIALITY OF DATA

Documentation shall be provided on detailed procedures / techniques in identifying systems security risks and how such shall be handled.

The Database Record shall be held in strict confidence and shall not be reproduced, transcribed or disclosed without prior written approval from NEA.

P. ESTABLISHED LOCAL SUPPORT

The suppliers of the primary hardware and software products for the DDCC application software solution and hardware must have a branch office in the Philippines duly registered with the SEC, and should be actively operating for at least five (5) years.

Q. SYSTEMS INTEGRATION EXPERIENCE

The bidder should have successfully completed at least two (2) Systems Integration Projects with similar technical complexity within the last three (3) years.

R. RESTRICTION ON TURNKEY SUBCONTRACTING

As a turnkey project, the winning bidder shall not subcontract on a full turnkey basis the

entire project scope of work, or more than forty percent (40%) of the contract value to a single vendor/supplier, and shall retain full and single accountability for all deliverables.

S. LIQUIDATED DAMAGES

If the winning bidder, after having been given thirty (30) day written notice to comply, fails to substantially deliver the NEA DDCC in accordance with the requirements, specifications, terms and conditions provided for in this TOR or within the prescribed period, NEA shall deduct an amount equivalent to ONE-TENTH (1/10) of ONE PERCENT (1%) of the cost of the unperformed portion of every day of delay. "Unperformed portion" refers to any hardware, software or services that either remained undelivered or were delivered but did not meet or exceed required minimum requirements or specifications.

T. PROJECT MANAGEMENT CONTROL PLAN/METHODOLOGY

The project management methodology process to be applied for the NEA DDCC shall be specified, including the timing of project reviews and approvals. This shall include, but not limited to, the following:

- 1. Periodic review of project deliverables, progress, and status
- 2. Periodic review of the activities for managing the allocated requirements
- 3. Periodic review of the activities for project planning
- 4. Periodic review of the activities for project tracking and oversight
- 5. Periodic review of the Quality Assurance activities
- 6. Periodic review of the activities and work products of the project's Quality Assurance group by experts

The monitoring and control process, frequency of status reporting, and other tracking activities shall also be specified, including the organizational structure to be used on the project as well as the roles, responsibilities, and allocated efforts for each team member.

U. PROJECT SCHEDULE/ PAYMENT MILESTONES

The project shall be paid on the proposed schedule indicated below which shall not exceed the ceiling specified:

Sign-off on Detailed System Design, Project Implementation Plan and UAT Test Parameters	15%
Hardware and System Software Delivery and Installation of components	35%
Delivery of Solution Software and completion of User Acceptance Testing	20%
Completion of User Training	10%
Deployment and Implementation of the Dashboard Solution Software	10%
Retention	10%
TOTAL	100%

V. EXHIBIT A – NEA INTEGRATED DASHBOARD

EXHIBIT A 1

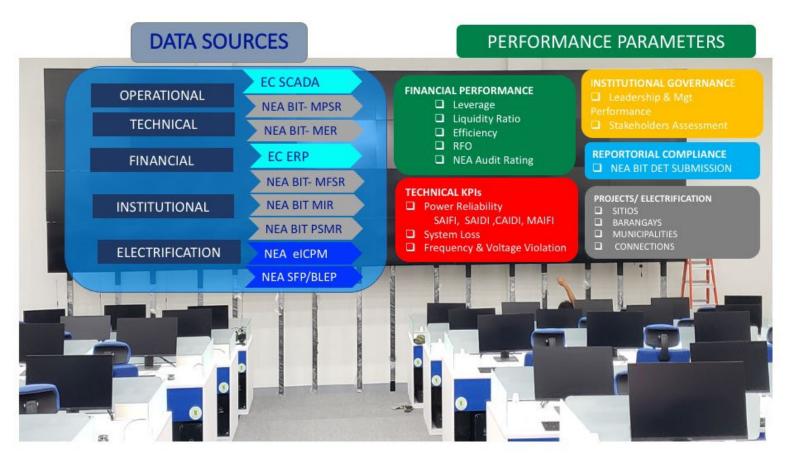


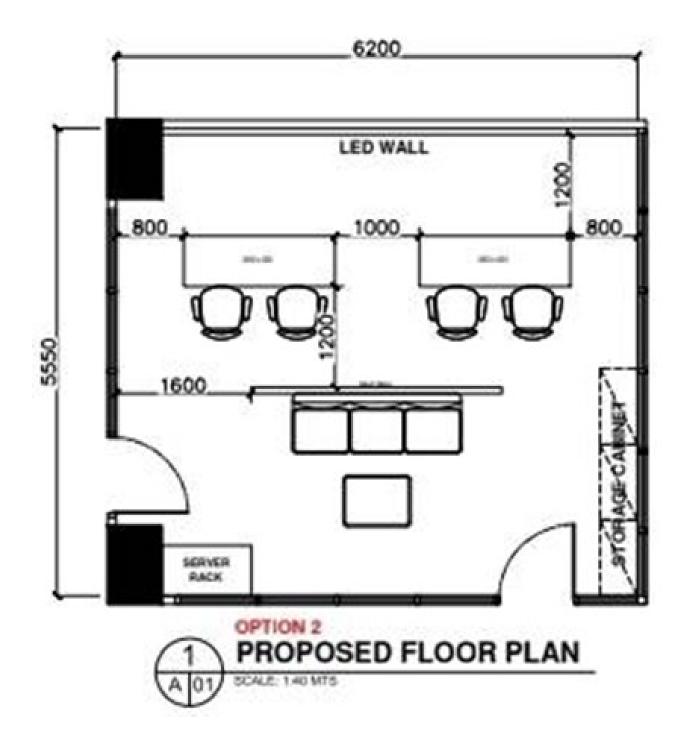
EXHIBIT A 2

NEA Dashboard

Performance Windows



W. EXHIBIT B - NEA DDCC PROPOSED ROOM LAYOUT



Terms of Reference for the Procurement of System Integration Services for the NEA Digital Dashboard Command Center (DDCC)

SBAC - TECHNICAL WORKING GROUP (TWG)

MARCIAN NOYA C Member

RAYMOND M. NAPILOT Member

Member

NGALANG TIE Member

REXON M. ARGANA Member

RAINER NOEL P. RAMOS Member

JUVEE GAIL D. SAGUN Member

MA. CHONA O. DELA CRUZ Vice Chairperson

ATTY. ALMIRA MONICA T. LUMBANG Chairperson

Date : September 19, 2023